

## Enhanced Access & Responsiveness

- Our programs and services are designed to be as accessible as possible to all members of the community. We continually seek feedback to ensure that we are responding to the needs of the community.
- One of our priorities is to create effective and efficient communications. We work to build and maintain the agency's relationships.

## Excellence in Service

- We are conscious of developing and maintaining the highest quality evidence-based services for our clients. We are responsible for the effective and efficient use of public funds and clients have a right to expect service that is rooted in best and promising practices.

## Employer of Choice

- Staff of KWCS are the single largest expense (80%) in delivering programs and services. We do our best to ensure that KWCS is an attractive workplace. We provide competitive salaries and benefits and attempt to foster a culture of engagement.
- We are aware that efficient and effective communications enhances employee/employer relationships.

## Stability in Finance

- We continue to experience increasing service demands with available financial resources. We are making fundraising a high priority and continue to seek grants and corporate sponsorships to allow us to sustain the work we are doing.