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**MINUTES**

**60<sup>th</sup> Annual Meeting**

1. Call to Order & Greetings - *Wayne Hobbs, President*

Wayne introduced the Board members present and reported regrets from Mayor Halloran, Stephen Woodworth, MPP; Louise Poole and Arshad Khan.

2. Approval of Minutes of 59<sup>th</sup> Annual Meeting - *Wayne Hobbs, President*

Murray Wellman, Past President moved

*that the minutes of the 59th Annual meeting held June 15th, 2010 be approved.*

Seconded by: Rosa Lupo      Carried

3. Treasurer's Report - *Paula DeLorenzi, Treasurer*

Paula stated that copies the audited financial statements for the year ended 12/31/2010 are included with in the annual report and that the agency ended the year with a deficit of \$69,208, which is what we budgeted for.

We have also approved an operating deficit of just over \$69,000 for the upcoming fiscal year. These deficits are the result of some major funding cuts which started in 2010. The agency is in the process of trying to find ways to deal with these funding cuts while at the same time keeping service targets at their current levels. It is proving to be a difficult and challenging task, and at some point may result in longer waits for some of our services. Never have our fundraising dollars and donor contributions been as needed as they ensure lengthy wait times do not occur.

As we celebrate our 60<sup>th</sup> anniversary, we also begin to look forward and plan for the next 60 years. As proud building owners, we realize that we need sufficient capital funds to preserve this asset. A capital reserve study was conducted on the building in 2010 and \$400,000 of our general reserve has been set aside in a Capital Reserve Fund based upon the recommendations of this study. This fund will be used to maintain our beautiful facility for our clients and community for many years.

- I want to thank our donors, members and Board for their continued financial support and to ask you to continue to give generously as we deal with funding cuts.
- I want to thank all staff for their hard work in 2010 as we delivered the same levels of service in various programs with fewer staff.
- I want to thank Leslie and her management team for always being proactive and incredibly creative.
- I want to thank our auditors Clarke, Stark and Diegel and Wayne Haves for their support.
- And finally, I want to say a special thanks to Allison Bird Brenner and Jim Droeske and the members of the finance committee for keeping our fiscal house in order.

Following the treasurer's report, Mike Braga moved

*that the financial statements for the year ending December 31, 2010 be approved.*

Seconded by: Murray Wellman      Carried

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4. Appointment of the Auditors for 2011 - *Paula DeLorenzi, Treasurer*  
Liz Watson-Palermo moved  
*that Clarke, Starke, and Diegel be appointed Auditors for the Year 2011.*  
Seconded by: Hsiao d'Ailly Carried
5. Resolution by Membership of Board of Directors  
Wayne Hobbs, President explained that the official current address was never recorded as changed to Charles Street. As a result the Board made the resolution to have this change recorded for the records.  
  
Following the explanation, **Rosa Lupo** resolved:  
*that the head office of Kitchener-Waterloo Counselling Services Incorporated will be located at 480 Charles Street East Kitchener, Ontario*  
Seconded by: Murray Wellman Carried
6. Confirmation of the Acts of the Board for the preceding year - *Wayne Hobbs, President*  
Hsiao d'Ailly moved  
*that with regard to the Acts of the Board of Directors for the preceding year, be it resolved that all Acts, contracts, BY-LAWS, proceedings, appointments, and elections made, done, and taken by the Directors and Officers of the Corporation since the date of the last Annual Meeting of the Members, are hereby approved and confirmed.*  
Seconded by: John Dippel Carried
7. Nomination & Election of Directors – *Wayne Hobbs*  
**Mike Braga** moved  
*that Louise Poole and Paul Rossi be elected for a three year term and that Wayne Kemick be re-elected for a second three-year term, and that Heidi Balsillie, Paula De Lorenzi and Pat Tummon be re-elected for a third - three-year term all commencing June 14, 2011.*  
Seconded by: Rosa Lupo Carried
8. Recognition - *Wayne Hobbs*  
  
Wayne thanked and recognized **Hsiao d'Ailly for serving on the Board of Directors for the past 9 years.** (2002 – 2011) acknowledging her contribution as President during KW Counselling Services move to their new location.
9. Presentation of Accreditation Certificate to **Kitchener-Waterloo Counselling Services Incorporated for 2010-2014** by *John Ellis, Executive Director of Family Service Ontario.*

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10. Reflections of 60<sup>th</sup> Anniversary Year 2010 *with Wayne Hobbs, Leslie Josling and Staff*

Leslie Josling, Executive Director shared about the extensive role research and evaluation played in the past year and the impact that it will have moving forward for KWCS. Leslie discussed research conducted in the following programs:

- ✓ Walk In Counselling Clinic
- ✓ Enhancing Attachment
- ✓ STEAM,
- ✓ OK2BMe and
- ✓ HCCP

Leslie thanked both Universities including Drs Cheryl Ann Cait, Susan Horton, Carol Stalker, Nancy Freeman, Rob Travers and Ginette Lafreniere, Alice Schmidt Hanbidge and Angela Hammond

Carolyn Wiens, Therapeutic Counsellor shared stories about the role counsellors have in impacting the lives of clients.

Wayne thanked Carolyn for sharing a powerful story of change. The 2010-2011 Speaker Series which celebrated our 60<sup>th</sup> Anniversary gave us a chance to celebrate the change that is always possible in our community and families. Wayne thanked the Event Planning Committee and Board for their tireless work in organizing the Series with raised significant funds. Wayne thanked sponsors, funders, and individual donors who made it all possible.

Wayne introduced Carrie Grieg, OK2BMe Therapist whose work is all about effecting change in the lives of youth in Waterloo Region. .

Carrie Grieg shared a story about the power of OK2BMe to effect change in the attitudes of people in the community and the lives of young people who identify as LGBTQ.

Leslie thanked Carrie and talked briefly about the agency's commitment to inclusivity including newcomers, immigrants, queer community.

Wayne spoke about KW Counselling receiving the 2010 The Barnraiser Award by the Record as recognition of the agency's ability to adapt to the changing community needs with relevant accessible services. One of the ways the agency remains accessible to the community is through Outreach which brings much needed service out into the community where families might otherwise not find us. Wayne shared a the following email letter written by a participant from one of KW Counselling Services' Parenting in Two Cultures classes. (Shared with permission)

*Subject: Thank you for Parental classes in Mandarin*  
*Hi Leslie How are you?*

*I am 'Susan' (name has been changed) and I just attended one of the Mandarin Parental workshop offered by Sarah Chen. It is a four week program. At first, I thought it might be extra work for me on a Saturday afternoon. However, I completely enjoy it, as many other participants in the workshop. Sarah is a very enthusiastic speaker. She has used many personal experience, interesting stories and comparison of western and eastern culture to get the points to us. We love her classes and only wish that it could be longer.*

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*I have been in Canada for ten years. Although my English is very good and I have no problem in communicating with others, being able to attend the workshop in Mandarin is such a bonus for me. I have attended other parental seminars in English given by famous speakers and read parental books before. However, the message somehow has a hard time getting into my brain. Being able to listen to a Mandarin speaking counsellor and sharing with other parents with the same cultural background is such an enjoyable experience.*

*I want to thank you for providing workshops in Mandarin. As an immigrant parent in Canada, being able to relate the experience to our own value and culture and finding our positions and parental methods in this society is very important for us. I want to thank you for having Sarah and other great counsellors working for KW counselling. I am looking forward to more opportunities to learn from all great counsellors.*

*Best regards.*  
*'Susan'*

Avril Aves, Outreach Therapist shared a story about her work in the community advocating for the needs of the multicultural community.

Leslie thanked Avril and reflected on an incredible year with accreditation, a 60<sup>th</sup> Anniversary, the Barnraiser Award, New Research initiatives and success in programs and services. Leslie recognized the contribution of the Management Team to this success by introducing each of the Managers individually.

She closed by acknowledging and recognizing all the staff whose work is skilled, thoughtful and professional.

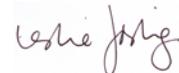
- 11. Adjournment of meeting**     *Wayne Hobbs, President*  
**Sandra Quehl** moved  
***that the 60th Annual General Meeting be adjourned.***  
Seconded by: Nevine El Gendy                      Carried

**12. Closing Remarks**

Wayne Hobbs, President thanked the Board and Staff their participation, thanked all in attendance and reminded everyone to continue checking the KWCS website for upcoming fundraising events, Oliver & Bonacini in 2012 and Real Men can cook April 14 2012.

In concluding the evening, Wayne announced that the next Annual General Meeting will be May 29, 2012.

Respectfully Submitted,

 Wayne Hobbs                       Leslie Josling  
President                              Secretary & Executive Director

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